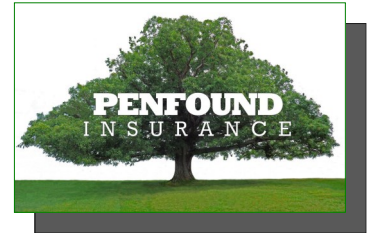


Important Reminders About Your Grange Insurance Bill...



We have had requests for payment methods, due dates, and late payments of insurance bills. We hope these hints, though not legal advice, will be a useful reminder of the billing process and make billing and payments easier for all of us ... Thanks for listening!

When should I receive a bill for my Grange Insurance coverage?

Bills are mailed out approximately 20 DAYS PRIOR TO THE DUE DATE. All bills are mailed directly to you from the Grange Insurance home office.

When will my insurance policy cancel? Past due notices are sent **FIVE DAYS** after the **DUE DATE**. A **\$25 late fee** is added and a date will appear on the notice stating when the policy will **CANCEL**.

What are my methods of payment? Payments can be mailed to Grange or made on-line at www.grangeinsurance.com. Payments can also be set up to automatically withdraw each month from your checking account. Please contact us for setting up this payment method. And, as always, **PAYMENTS CAN BE MADE AT OUR OFFICE 8:30 am - 5:00 pm Monday - Friday**. Checks should be made out to the insurance **COMPANIES**, for example, Grange Insurance, not Penfound Insurance, to speed the payments along.

How can payment notification be made easier? You can provide your e-mail address for Grange policies at www.grangeinsurance.com. A **NOTICE** will then be sent when a bill is mailed and a **REMINDER** will be sent before the due date.

What happens when my policy cancels due to non-payment? **FIRST**, please remember **WHEN YOUR POLICY CANCELS YOUR COVERAGE ENDS**. If you have a claim after the policy cancels there will be **NO COVERAGE**. It is vital to contact our office immediately to see if your policy can be reinstated. If it can be you must **PAY THE PREMIUM DUE, THE LATE FEE, A REINSTATEMENT FEE, A ONE MONTH ADDITIONAL PREMIUM AND SIGN A REINSTATEMENT FORM AT OUR OFFICE**. Paying premiums when due avoids all of these issues.

How can we help?

If you feel you did not receive an invoice, or if you need to make changes in your policy, such as adding a driver, adding a new car, removing a vehicle or any other change... **PLEASE CONTACT OUR OFFICE...** Thank you!

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